



# Welcome to Epicbliss Solutions

With over a decade of proven expertise across diverse IT domains, we specialize in delivering end-to-end technology solutions, strategic consulting, and outsourcing services that drive measurable results.

Our adaptable approach has empowered businesses across key industries—including advertising, education, finance, healthcare, life sciences, hospitality, media, mobile, retail, real estate, sports, and the non-profit sector—to achieve operational excellence, digital transformation, and sustainable growth.

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# Our Expertise



# Services We Offer

- **Microsoft Technologies** – SharePoint, Power Automate, Microsoft Flow, Azure, Dynamics 365
- **BI & Analytics Tools** – Power BI, Tableau, Looker, QlikView, Pentaho
- **ETL & Data Integration** – Talend, Informatica, SQL, Pentaho Data Integration (PDI)
- **Salesforce Development** – Visualforce, Lightning Components (Aura Framework), Apex, Sales Cloud, Service Cloud
- **Mobile App Development** – iOS, Android, Flutter, Swift
- **Oracle Cloud Solutions** – Financials Cloud, Project Portfolio Management, EPM, HCM, CX Cloud, SCM Cloud
- **RPA Technologies** – PAD, Automation Anywhere, UiPath Development

**At Epicbliss**, our team of **25+ highly** skilled developers brings deep expertise across a wide range of modern technologies,

# Our capabilities in Tableau

## Tableau & DAX Capabilities

-  Strong knowledge of **DAX (Data Analysis Expressions)** for building advanced and dynamic visuals
-  Expertise in **Tableau Desktop** for designing and developing interactive dashboards
-  Delivered **deep insights** using appropriate visualizations like charts, KPIs, metrics, and tables
-  Experience in **deploying Tableau dashboards to Tableau Server** for enterprise-wide reporting
-  Configured scheduled **auto-refresh** and  **row-level security** through Tableau Server
-  Skilled in implementing **on-premise and cloud-based BI solutions**

## Tool Proficiency

### ◆ Tableau Desktop:

 A Windows-based application for designing and publishing rich, interactive dashboards.

### ◆ Tableau Online:

 A browser-based platform for creating, editing, and sharing dashboards in the cloud.

### ◆ Tableau Server:

 An enterprise-grade server solution for managing, maintaining, and securely distributing Tableau content across teams.

# Tableau Projects Delivered



## Dashboard for Quantity Forecasting – Version 1

This dashboard utilizes machine learning predictions to forecast sales for the upcoming month. The data is processed and stored in Amazon Redshift, enabling high-performance analytics.

### ◆ Level 1 – Overview Metrics:

Displays static high-level insights, including:

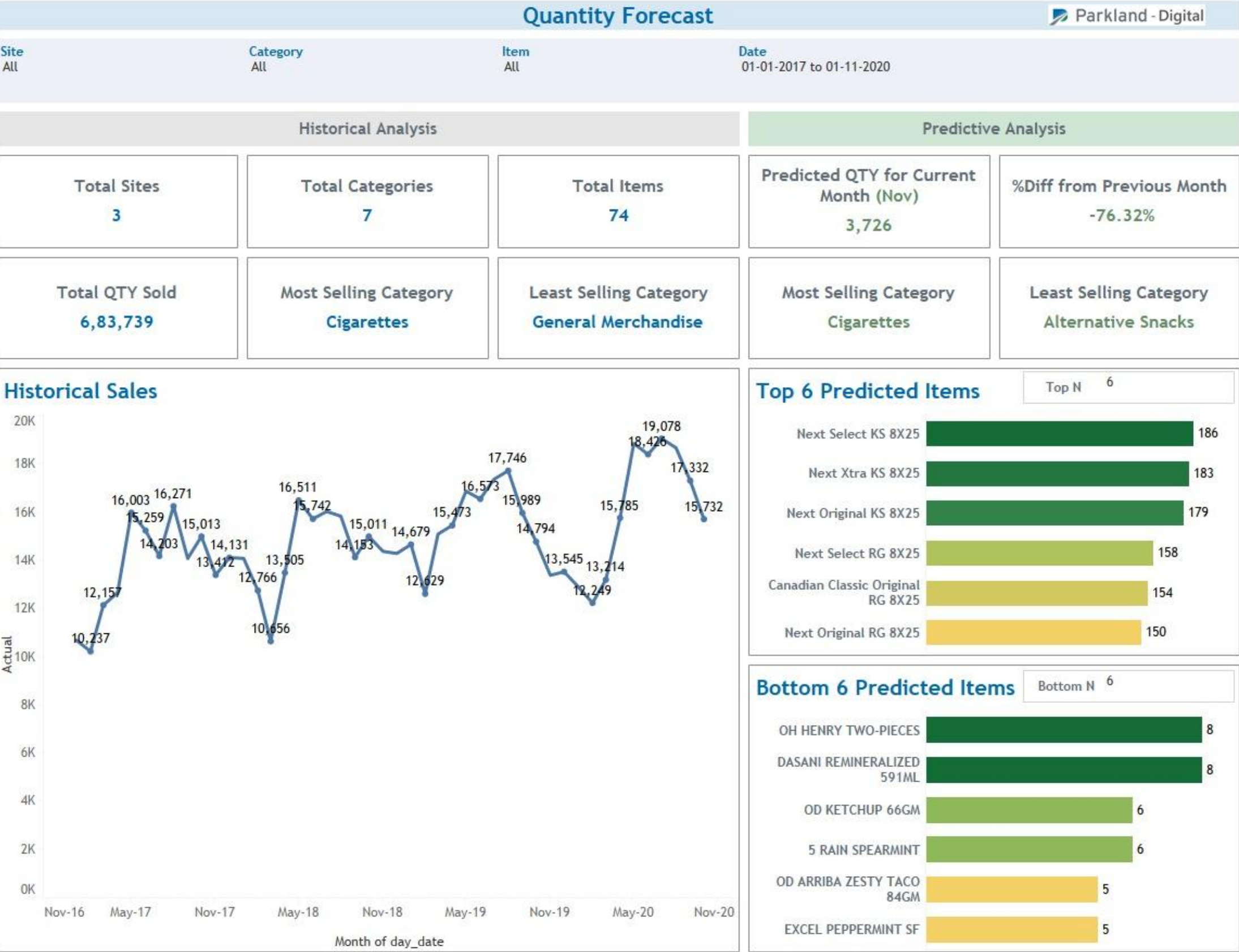
- Total Sites
- Total Items across all sites
- Total Types of Categories

### ◆ Level 2 – Category Performance:

- Shows Top 5 and Bottom 5 performing categories using a comparison of Actual vs Predicted values
- Includes Month-over-Month Sales Growth represented through engaging lollipop charts

This dashboard empowers business teams to visualize upcoming sales trends, identify inventory gaps, and optimize category-level planning.

# Tableau Projects Delivered



## Dashboard for Quantity Forecasting – Version 2

This version of the Quantity Forecasting Dashboard is designed to offer a side-by-side view of **past performance and future predictions**.

- ◆ **Left Section – Historical Analysis:**  
Provides a detailed breakdown of past sales data to help users understand trends, seasonality, and performance over time.
- ◆ **Right Section – Predictive Insights:**  
Presents **forecasted sales values** powered by machine learning, enabling proactive planning and inventory management.

This dual-panel layout ensures **quick comparison** between historical and predictive metrics, empowering data-driven decisions.

# Tableau Projects Delivered



## Dashboard for Divisional AR Credit Risk Management

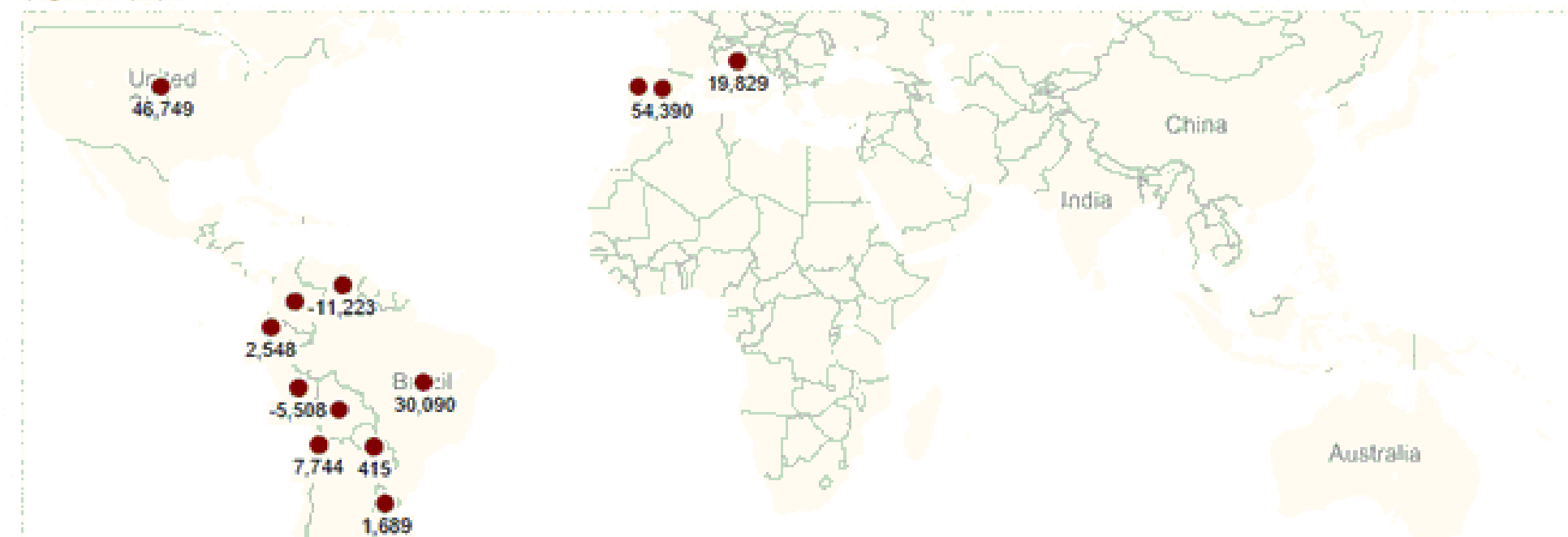
This Power BI Dashboard is designed to analyze Accounts Receivables (AR) and associated credit risk across different business divisions. It provides actionable insights into overdue amounts and receivables performance.

### Key Business Questions Answered:

1. 💰 **Total AR Amount** – What is the overall AR, including divisions, industries, and the count of counterparties?
2. 🌐 **Divisional Breakdown** – How is the AR distributed across divisions such as Canada, SOL, US, ERM, and USSC?
3. 📈 **Weekly Trend** – What is the week-over-week trend of AR accumulation?
4. 🚀 **Growth Performance** – How does the current week's AR compare to the previous week?
5. 🕒 **Due Period Slot Analysis** – What percentage of AR falls under each due period for selected vs other divisions?
6. 📊 **Overall AR Summary** – A comprehensive overview of total AR and its division-wise allocation.

This dashboard enables finance teams and decision-makers to monitor receivables health, detect risk patterns, and make timely credit management decisions.

PROFIT MAP



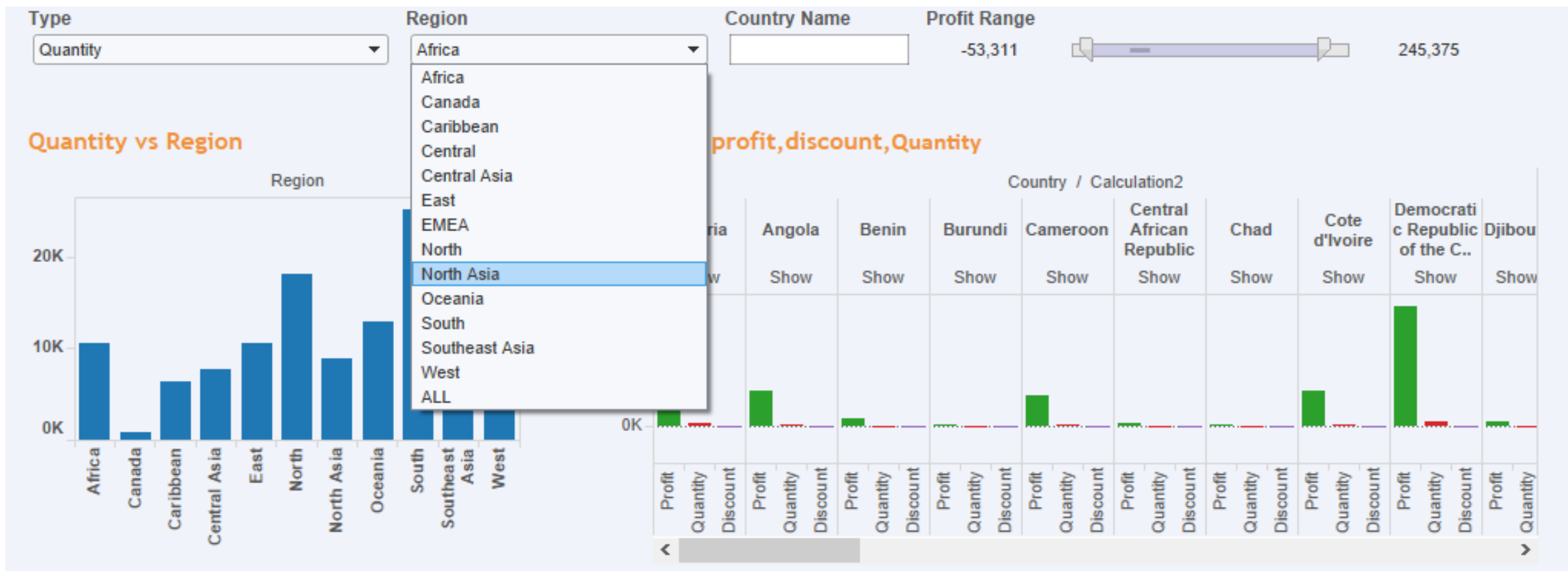
## Dashboard for Profit Analysis

This dashboard is developed using Tableau Desktop for analyzing Profit and Discount patterns across various segments. It leverages Excel as the data source to generate meaningful insights.

### Key Highlights:

- Monitors profit margins across product categories and regions.
- Identifies areas where discounts impact profitability.
- Enables deeper understanding of sales efficiency and pricing strategy.

This Tableau dashboard empowers stakeholders to make data-driven decisions that enhance profitability and optimize discount strategies.



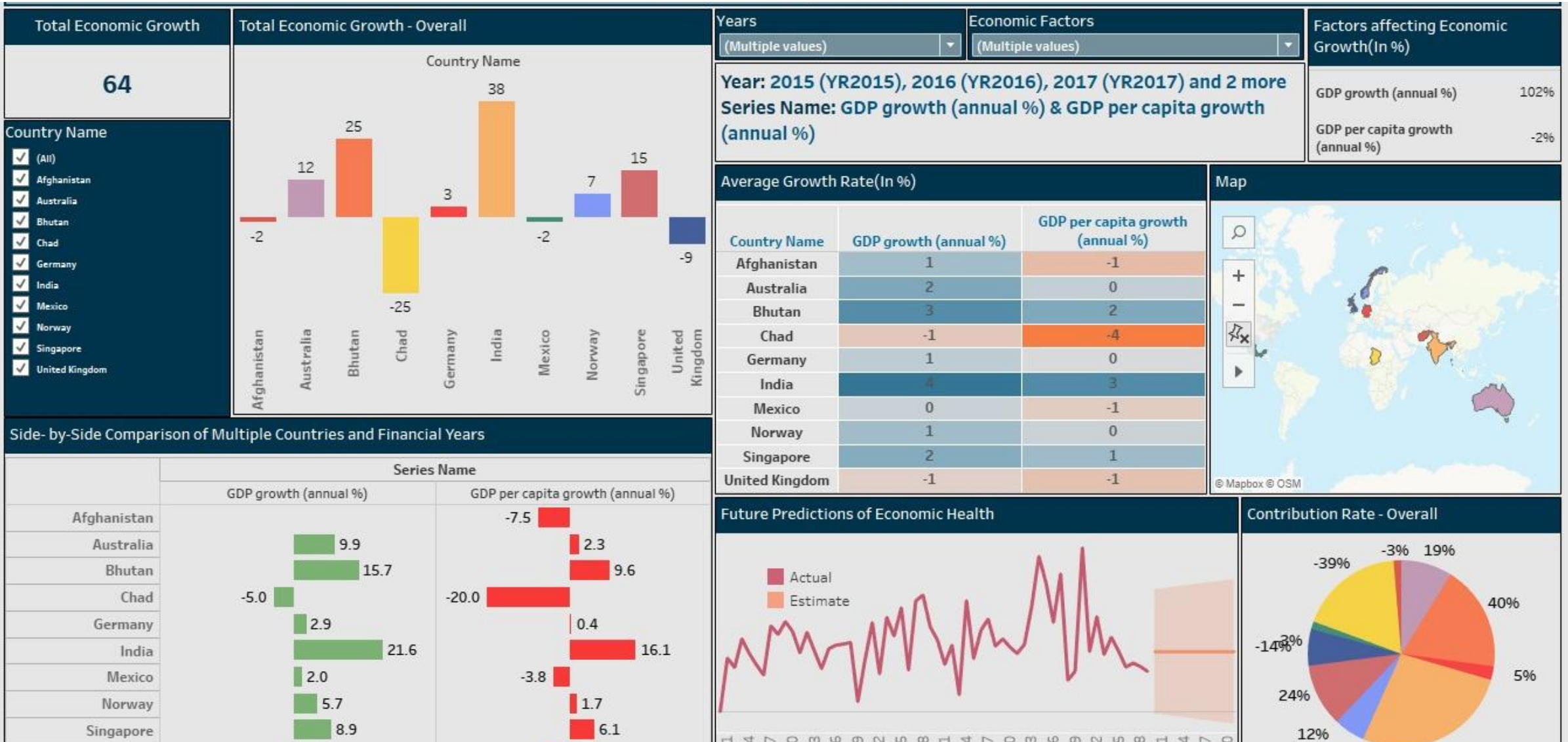
## 🌐 Dashboard for The World Bank

This dashboard is developed using Tableau Desktop to analyze the economic health of 10 different countries over several financial years. 📊 It uses a combination of bar graphs, line charts, and map visuals to provide an interactive and insightful representation of global economic indicators.

### 📌 Key Features:

- 📊 Tracks GDP, inflation, and other key economic metrics across countries.
- 🌐 Uses geographical maps for country-level analysis.
- 🔮 Includes future prediction capabilities powered by embedded CSV data.
- ⌚ Enables time-based filtering for multi-year comparisons.

This dashboard equips policymakers and analysts with a holistic view of economic trends and supports informed decision-making at a global level.



# Tableau Projects Delivered



## 👤 Executive Team Dashboard – The Shed

This dashboard is developed using Tableau Desktop to provide an executive-level overview of key business metrics such as Revenue, Orders, Customers, and Coupons. 📊 It offers actionable insights to support strategic decisions.

### 📌 Key Highlights:

- 📌 The first half displays Total, YTD, and MTD values for Revenue, Rental, Damage Waiver, and Delivery Charges.
- 📈 The second half visualizes Total Revenue Growth (%) using a line chart, and Monthly Revenue figures using a bar graph.
- 📅 Helps stakeholders track business performance across different time periods for better forecasting and planning.

This dashboard empowers the executive team to monitor performance trends, identify growth opportunities, and optimize key revenue streams.



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## 👤 Executive Team Dashboard – The Shed (Customer & Order Insights)

This dashboard, built using Tableau Desktop, highlights key performance indicators related to Customer Acquisition and Order Generation. 📊 It provides a clear and insightful view of business growth over time.

### 📌 Key Metrics Visualized:

- 👥 **Customers Gained**
- 🌟 **New Customer Acquisitions**
- 📦 **Monthly Order Volumes**

These metrics are illustrated through dynamic visuals such as numbers, line graphs, and bar charts, enabling leadership to identify trends, track customer engagement, and make data-driven decisions for scaling operations. 🚀



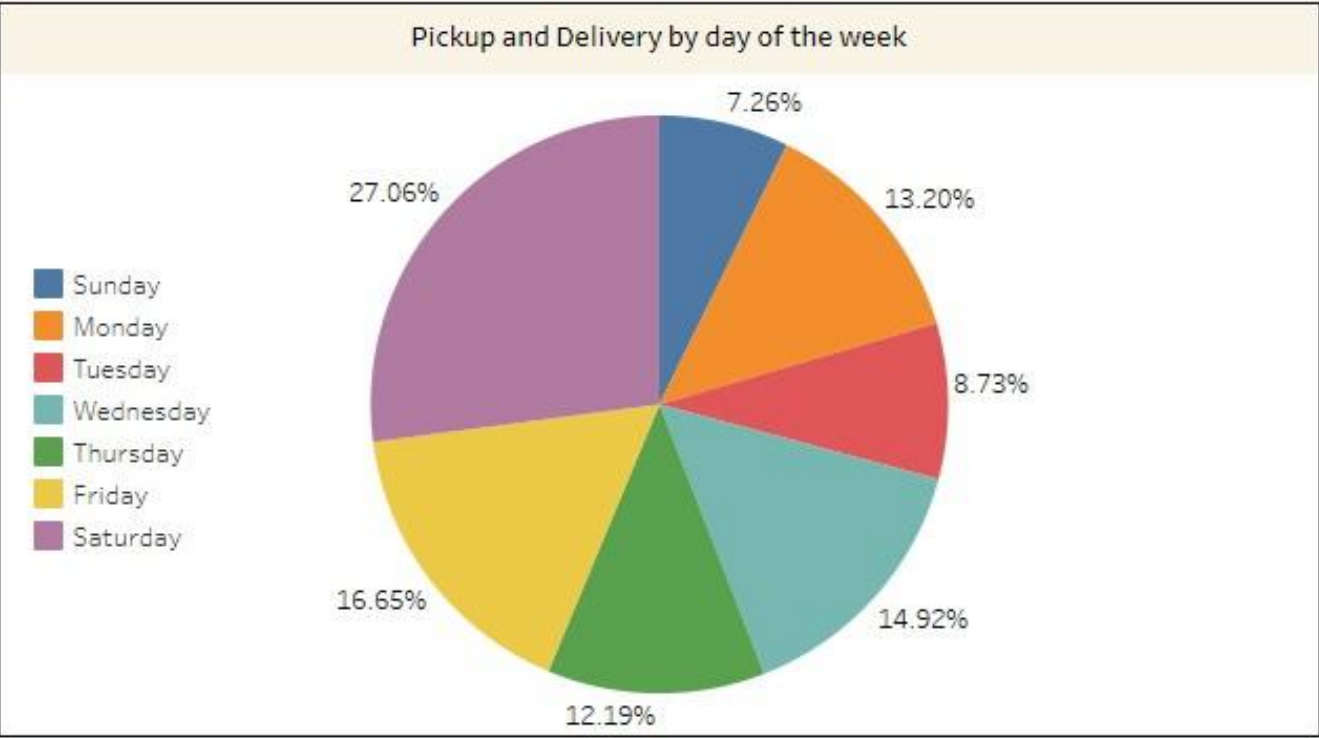
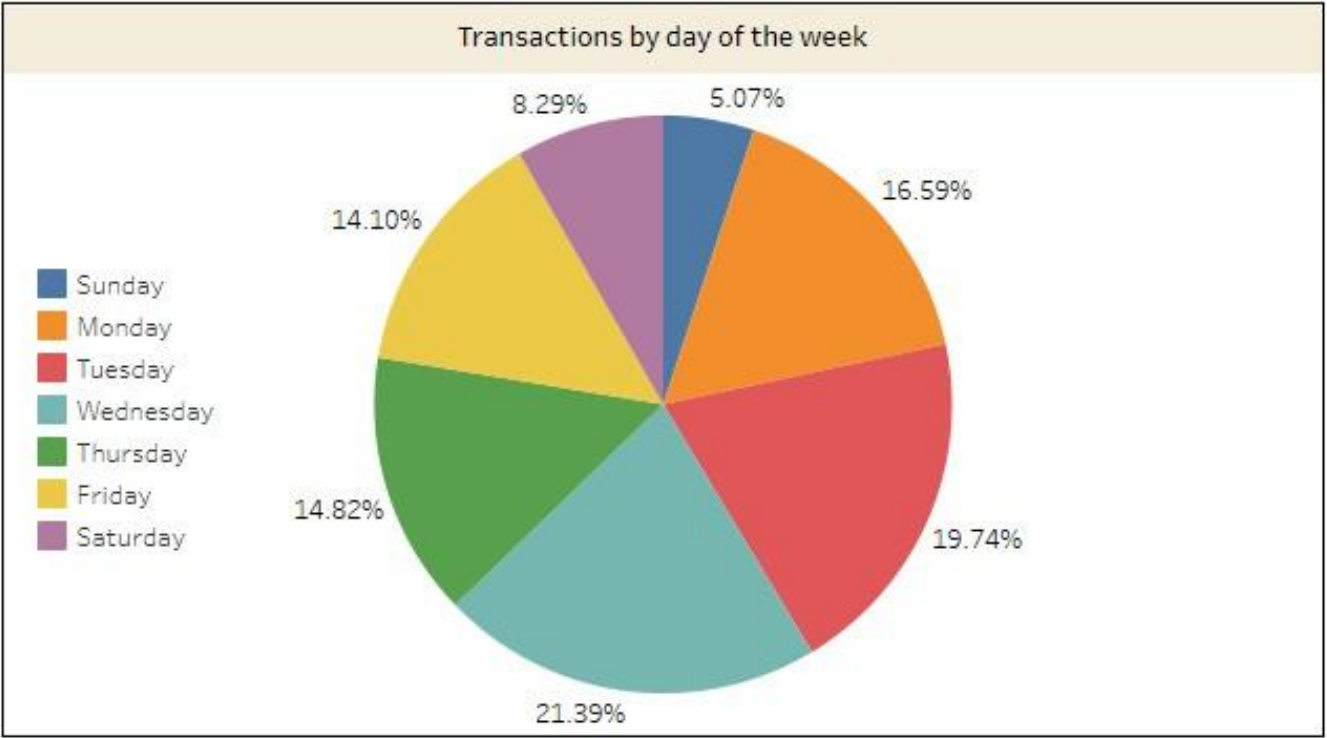
 **Executive Team Dashboard – The Shed (Transactions & Logistics Overview)**

This Tableau Desktop dashboard focuses on daily operational insights by visualizing key performance metrics for Transactions and Order Fulfillment. 🛒 🚚

 **Visual Highlights:**

- 🔍 **Pie Chart 1:** Shows the percentage distribution of transactions made on each day of the week.
- 🔍 **Pie Chart 2:** Displays the proportion of Pickup vs. Delivery activities for each order performed.

These visualizations provide actionable insights into weekly customer behavior and logistics performance, supporting efficient decision-making for operations and staffing. 📅 ✅

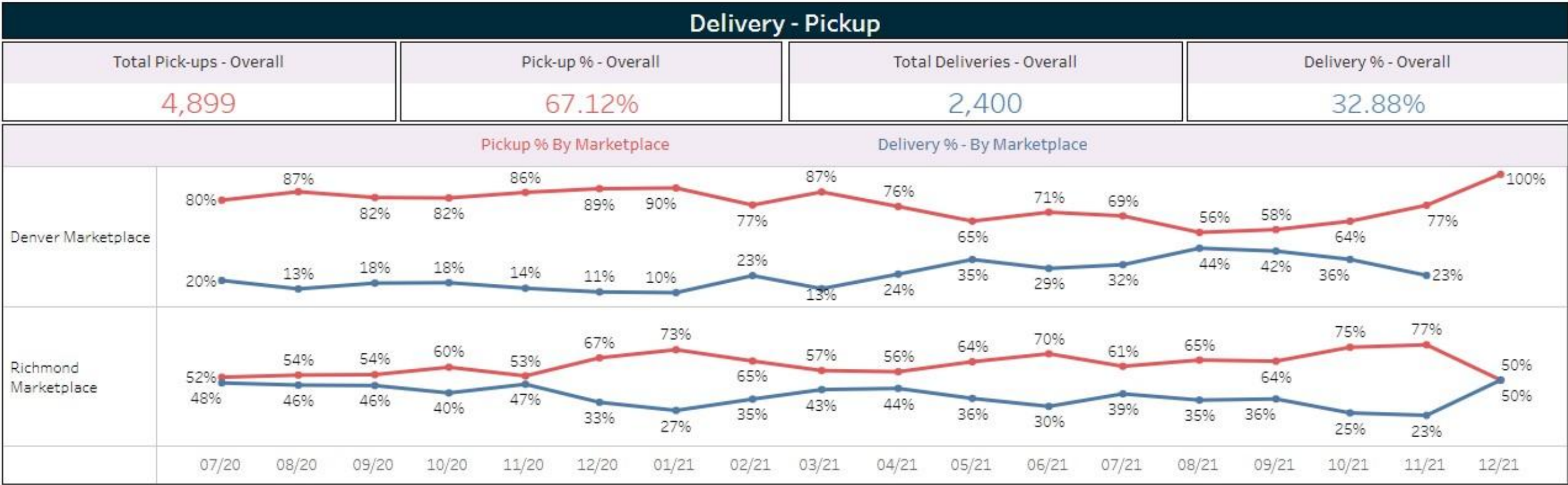


## 🧡 Customer Service Dashboard – The Shed

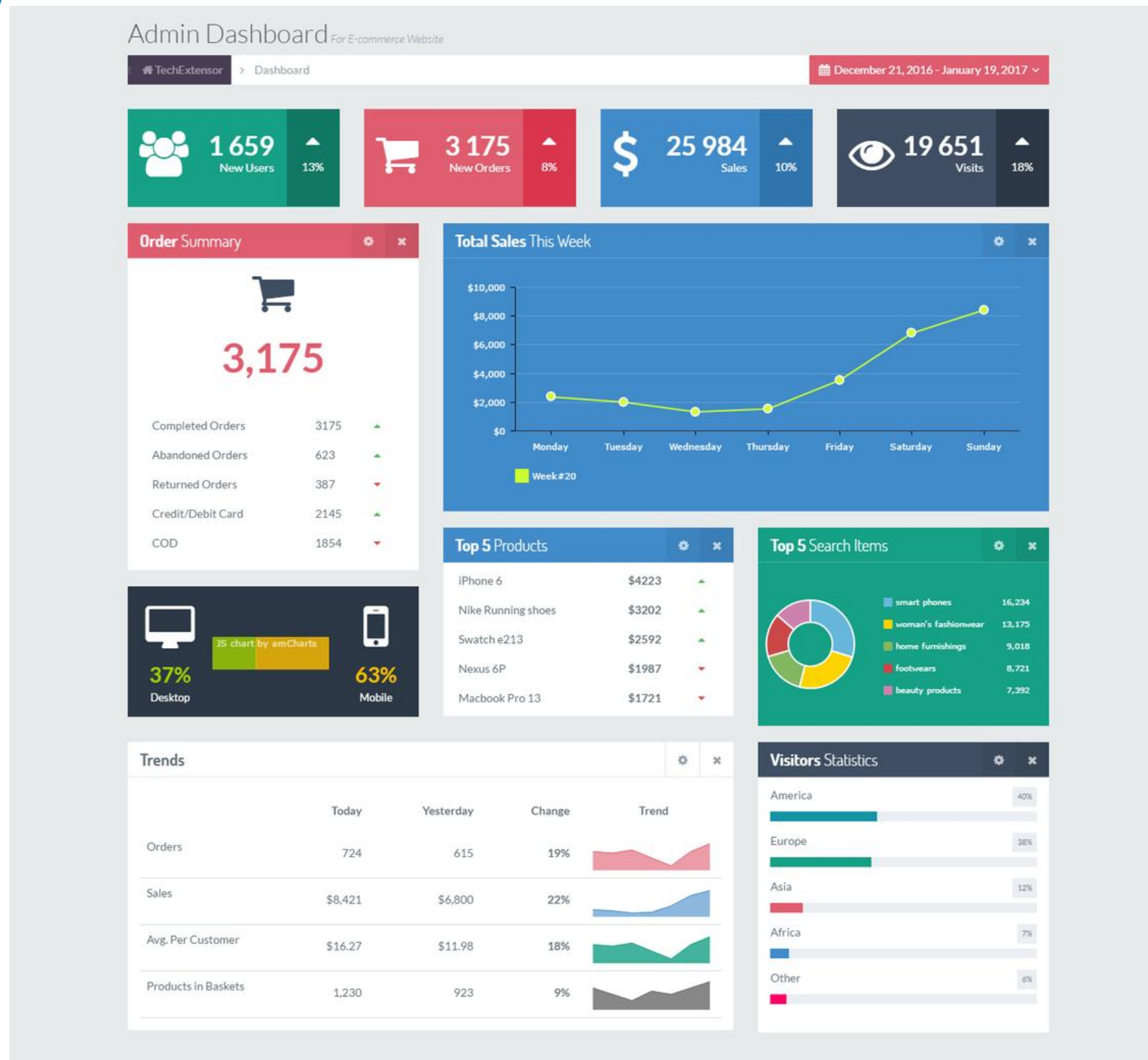
This Tableau Desktop dashboard is designed to provide a clear overview of Delivery and Pickup performance across different marketplaces. 🛒 🚚

- 📊 **Key Visual Elements:**
- ✅ KPIs displayed in number cards for quick snapshots.
  - 📈 Line graphs and 📊 bar graphs to track trends over time.
  - 🗺️ Maps to visualize geographic distribution of services.

The use of diverse visual formats makes the dashboard intuitive and easy to interpret, helping stakeholders monitor service efficiency and marketplace performance with confidence. 📍 📦



# Tableau Projects Delivered



## E-Commerce Admin Dashboard – Real-Time Business Insights

The E-Commerce Admin Dashboard built in Tableau offers a consolidated, real-time view of key performance indicators across an online retail platform.  

It showcases metrics like new users, orders, revenue trends, device usage, search behavior, and top-performing products — all in a single interactive interface.   

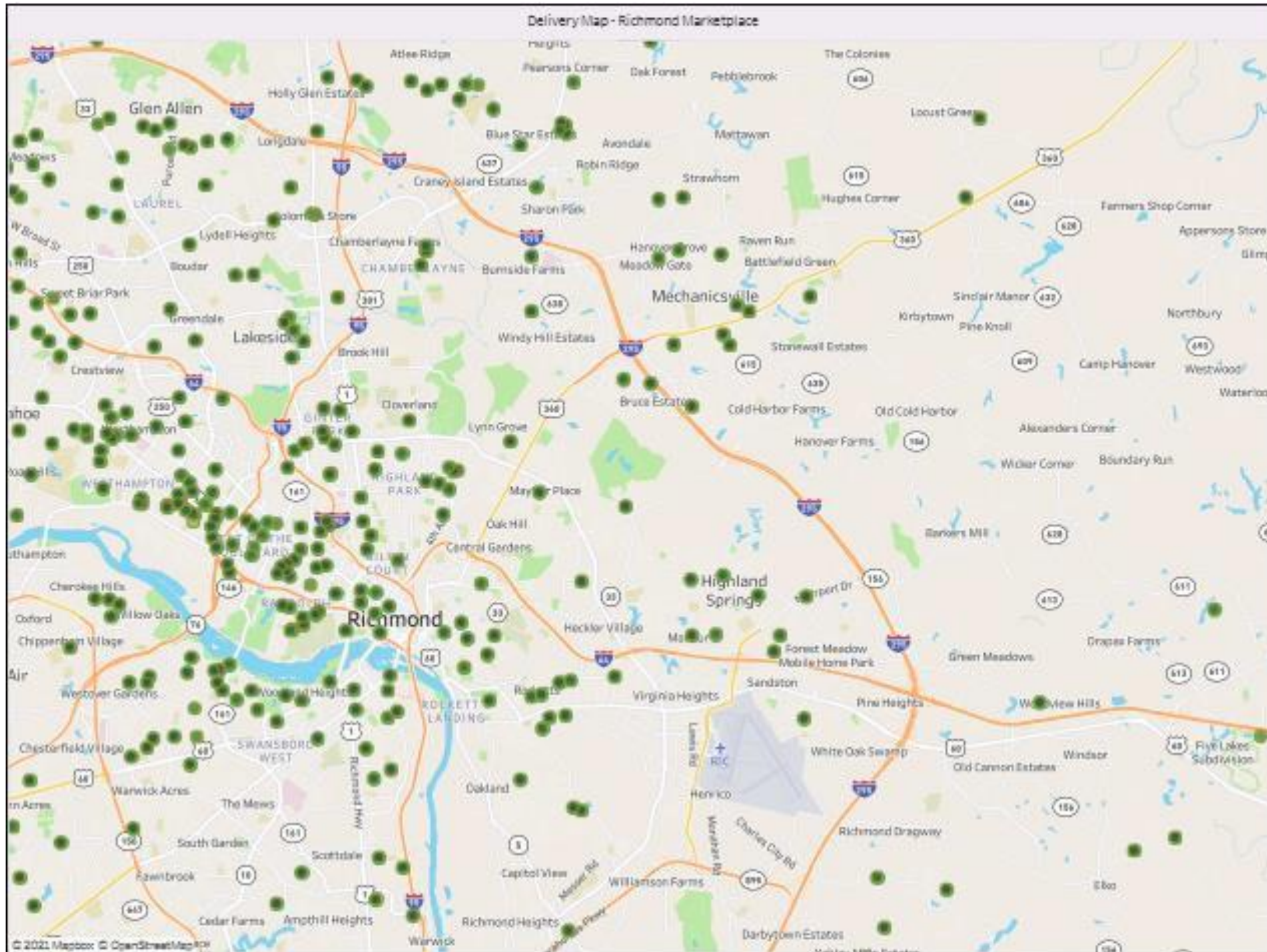
With geographic insights, trend comparisons, and dynamic charts, this dashboard empowers faster, data-driven decisions for improved business performance.   

### Key Features:

- Real-time user & order metrics with trend indicators  
- Daily & weekly revenue tracking through line charts  
- Breakdown of completed, abandoned, and returned orders   
- Top-selling products and category performance analysis  
- Visual insights into customer search behavior  
- Device usage comparison: desktop vs. mobile  
- Day-over-day trend analysis for key metrics  
- Visitor distribution by global regions  

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# Tableau Projects Delivered



## Customer Service Dashboard – The Shed

This Tableau dashboard visualizes the delivery locations of customer orders using interactive map visuals. 

Each address is **plotted based** on the company's marketplace, providing clear insights into **geographic order distribution**.  

This feature supports improved logistics planning, identifies delivery trends, and helps optimize marketplace performance across regions.  

# Tableau Projects Delivered



Location

Product Type

Partner Name

(All)

(All)

(All)

| All Time Average Order Revenue | MTD vs Prior MTD Rental Revenue Growth | MTD vs Prior MTD Growth in No. of Orders | MTD vs Prior MTD Partner Share Growth | Partner Rental Revenue - Overall |
|--------------------------------|----------------------------------------|------------------------------------------|---------------------------------------|----------------------------------|
| \$171.96                       | -37.31%                                | -75.00%                                  | -33.14%                               | \$909,453.49                     |

## 💡 Dashboard for Partners – Tableau

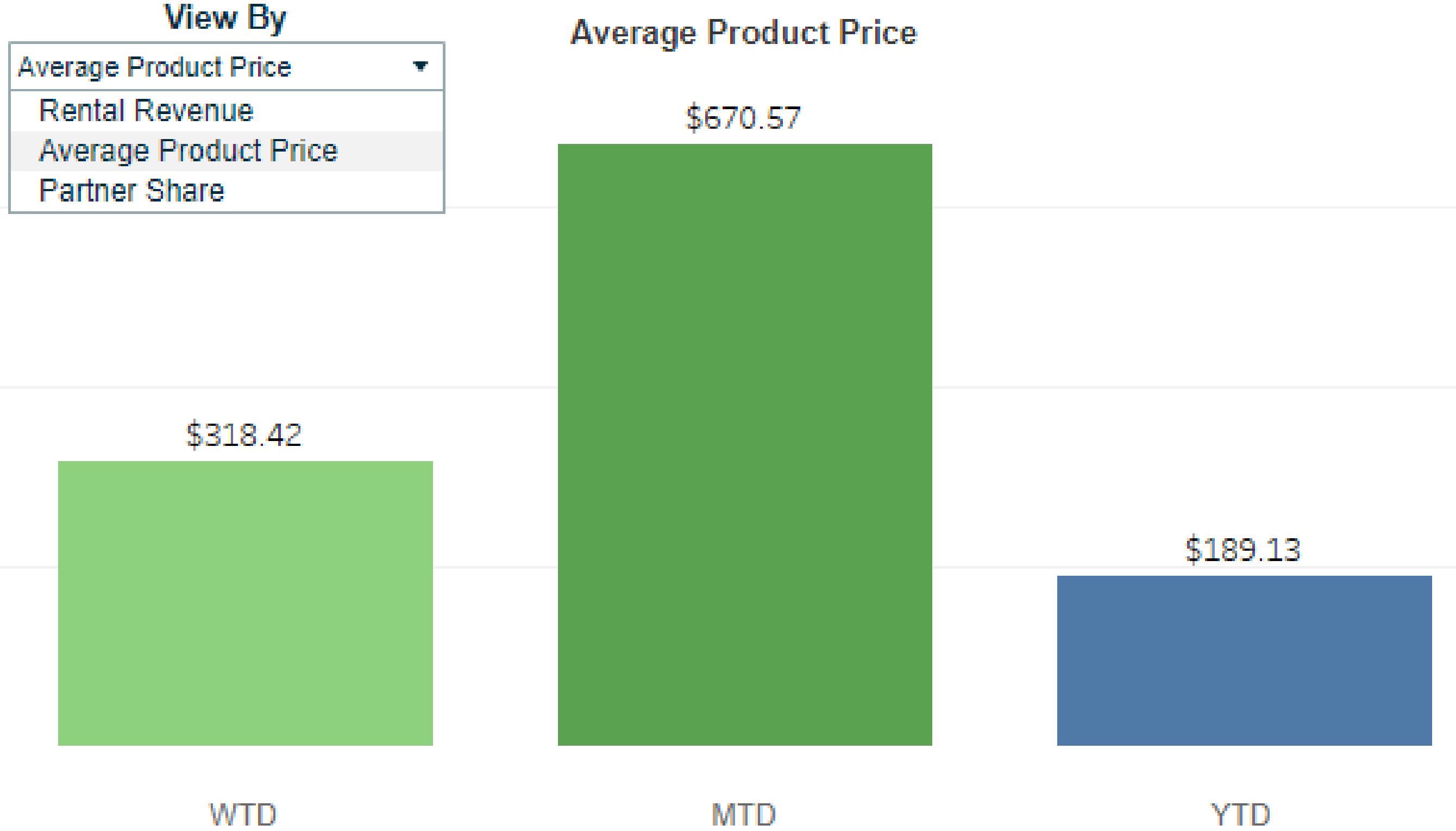
This **Tableau Desktop dashboard** is designed for company **partners** to view and analyze **products rented** and the revenue generated from items they rent or sell. 📊💰

It uses live data directly from the database to ensure up-to-date insights in real-time. 🔄📁

Partners can easily filter the data by Location (Marketplace), Product Type, and Partner Name, allowing for customized performance tracking and data-driven decision-making. 🎯📌

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# Tableau Projects Delivered

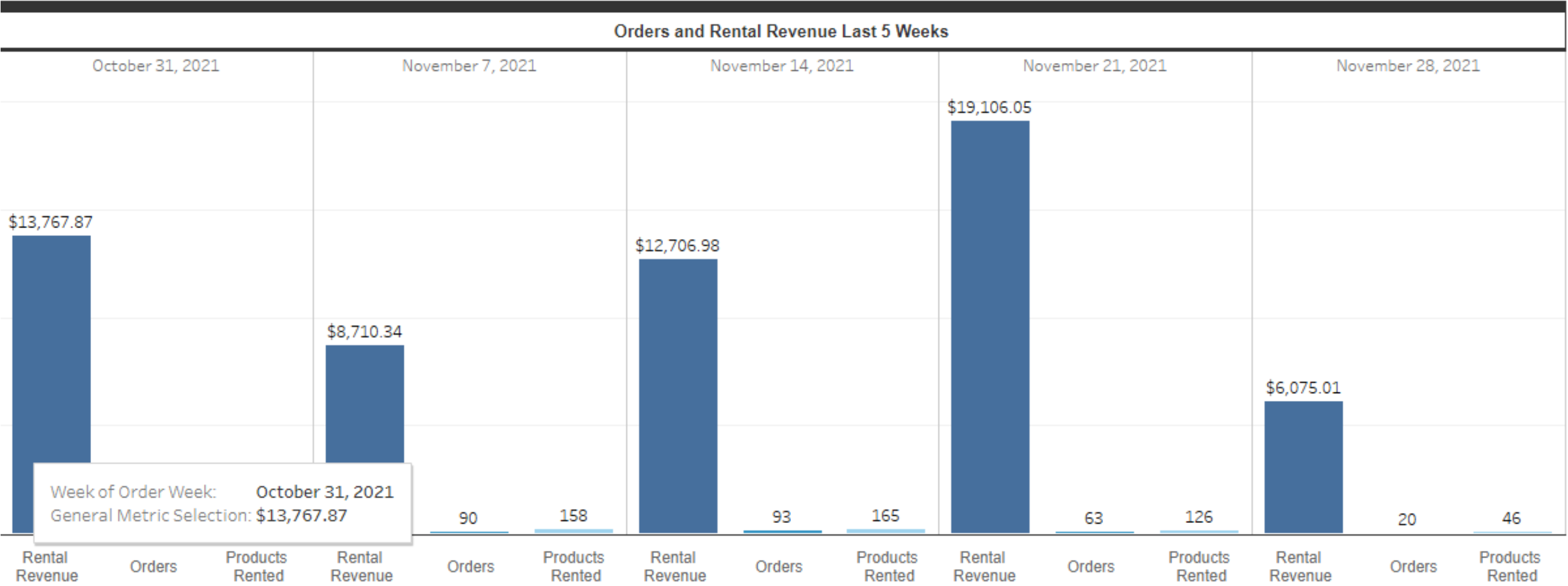


## Partner Report Dashboard

The Partner Report Dashboard allows partners to seamlessly view Week-to-Date, Month-to-Date, and Year-to-Date data across three different fields—all within a single bar chart, simply by selecting the desired field.



This space-saving design efficiently combines multiple datasets into one visual, providing a cleaner layout and enhancing the overall user experience.  



## Partner Report Dashboard – Dynamic 5-Week View

The Partner Report Dashboard dynamically captures data for the last five weeks each time a partner opens the report on the server.  

It provides clear insights into Rental Revenue generated, Orders created, and Products rented during that period — offering partners a real-time snapshot of recent performance.   

# Client Testimonials



- Real pleasure consulting with Ravi & Team Epicbliss to set up our company's entire SharePoint Intranet and portal. We will definitely be reaching out to team for future work to be done. - **Rachelle Glaccer (USA)**
- Overall Epicbliss delivered quality work. They have top-notch work ethics and a winning attitude. We recognize and appreciate your dedicated efforts. Thank you. - **Stephen Pean (Canada)**
- A+++. Very easy to work with and professional team Epicbliss - **Archie Patterson (Australia)**
- Ravi and team pack in terabytes of SharePoint and BI wisdom :-)  
Are very clear in communication and can provide one-stop solution for everything SharePoint, database, data analytics or BI.  
Look forward to working with them in future as well.  
- **Marco (Germany)**

# Contact Us



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**Let's build something extraordinary—reach out to Epicbliss today!**