



Welcome to Epicbliss Solutions

With over a decade of proven expertise across diverse IT domains, we specialize in delivering end-to-end technology solutions, strategic consulting, and outsourcing services that drive measurable results.

Our adaptable approach has empowered businesses across key industries—including advertising, education, finance, healthcare, life sciences, hospitality, media, mobile, retail, real estate, sports, and the non-profit sector—to achieve operational excellence, digital transformation, and sustainable growth.

<https://www.epicbliss.tech>



Our Expertise



Services We Offer

- **Microsoft Technologies** – SharePoint, Power Automate, Microsoft Flow, Azure, Dynamics 365
- **BI & Analytics Tools** – Power BI, Tableau, Looker, QlikView, Pentaho
- **ETL & Data Integration** – Talend, Informatica, SQL, Pentaho Data Integration (PDI)
- **Salesforce Development** – Visualforce, Lightning Components (Aura Framework), Apex, Sales Cloud, Service Cloud
- **Mobile App Development** – iOS, Android, Flutter, Swift
- **Oracle Cloud Solutions** – Financials Cloud, Project Portfolio Management, EPM, HCM, CX Cloud, SCM Cloud
- **RPA Technologies** – PAD, Automation Anywhere, UiPath Development

At Epicbliss, our team of **25+ highly** skilled developers brings deep expertise across a wide range of modern technologies,

Our capabilities in power BI

At Epicbliss, we leverage the full potential of Power BI to transform raw data into visually compelling, actionable insights that drive smarter business decisions.

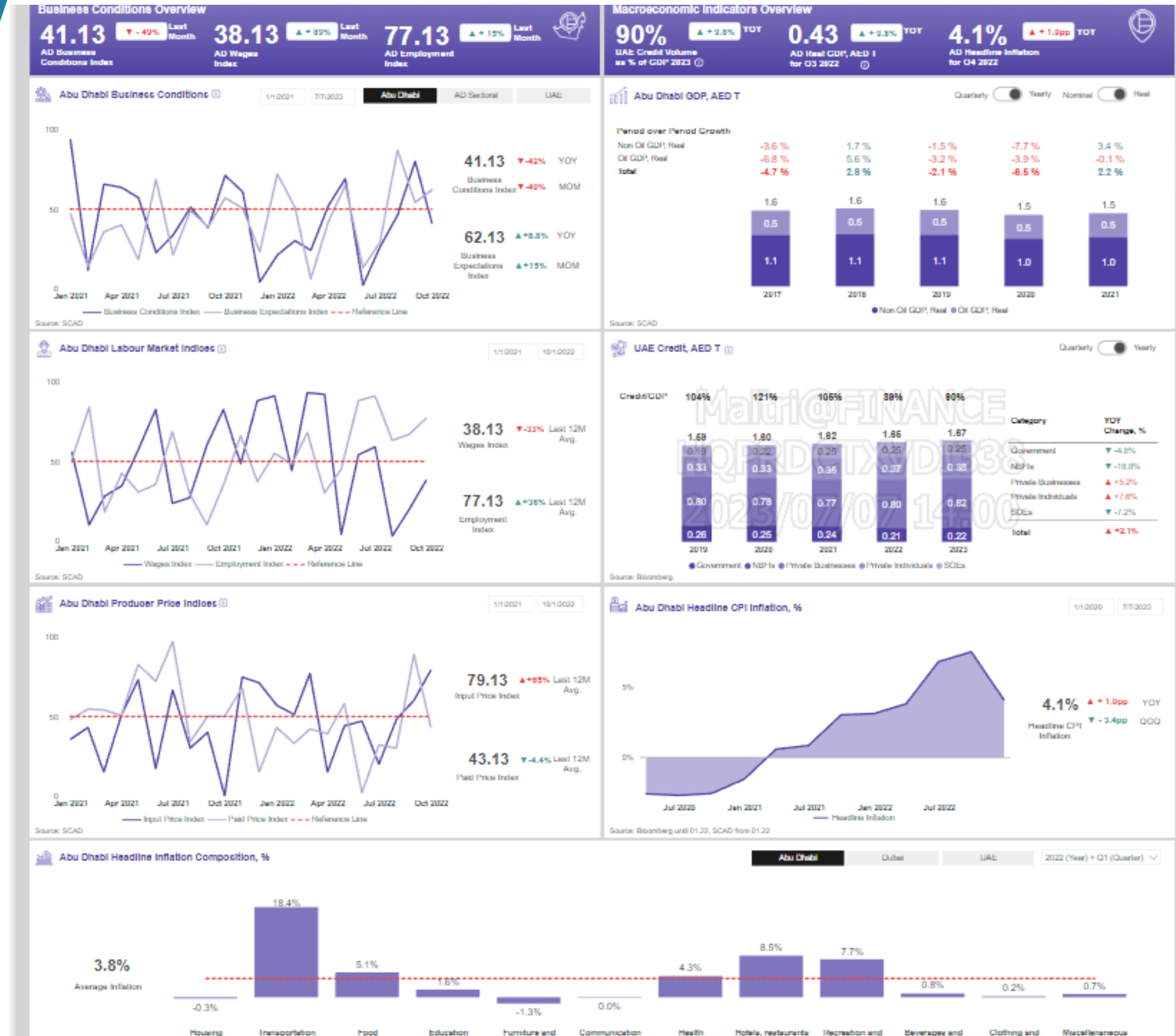
Our Power BI Capabilities Include:

- ✓ **Advanced DAX Proficiency** – Skilled in writing complex DAX expressions to build intelligent and dynamic visualizations
- ✓ **AI Integration** – Integrated Power BI with Azure Text Analytics for real-time sentiment analysis
-  **Insightful Dashboards** – Designed impactful visualizations using KPIs, charts, metrics, and tables for effective storytelling
-  **Embedded Analytics** – Embedded Power BI dashboards seamlessly into third-party applications for extended usability
-  **Automated Data Refresh** – Configured scheduled refreshes to keep data always up to date
-  **Row-Level Security** – Implemented granular access controls for secure data delivery
-  **Cloud & On-Prem Solutions** – Delivered both cloud-based and on-premise BI environments based on business requirements

Harness the power of data with Epicbliss – where business intelligence meets innovation.

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Power BI Projects Delivered



Power BI Market & Risk Dashboard – Real-Time Insights for Smarter Risk Management

At Epicbliss, we developed the Market & Risk Dashboard using Power BI to equip businesses with a clear, data-driven view of market dynamics and risk exposure.

Key Features:

Visual Market Intelligence – Presents key trends and risk indicators through intuitive charts, KPIs, and heatmaps

Risk Identification & Monitoring – Helps identify emerging threats and monitor ongoing market conditions

Real-Time Data Integration – Combines live feeds from multiple sources for a holistic market and risk perspective

Decision-Ready Analytics – Delivers actionable insights to support proactive risk mitigation and strategy development

With the Power BI Market & Risk Dashboard, organizations can confidently navigate uncertainty, anticipate challenges, and make data-informed decisions.

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Power BI Debt Dashboard – Ticket Resolution & Routing Insights

The **Debt Dashboard** built in **Power BI** provides a focused view of ticket performance, helping organizations monitor support efficiency and routing issues over time.

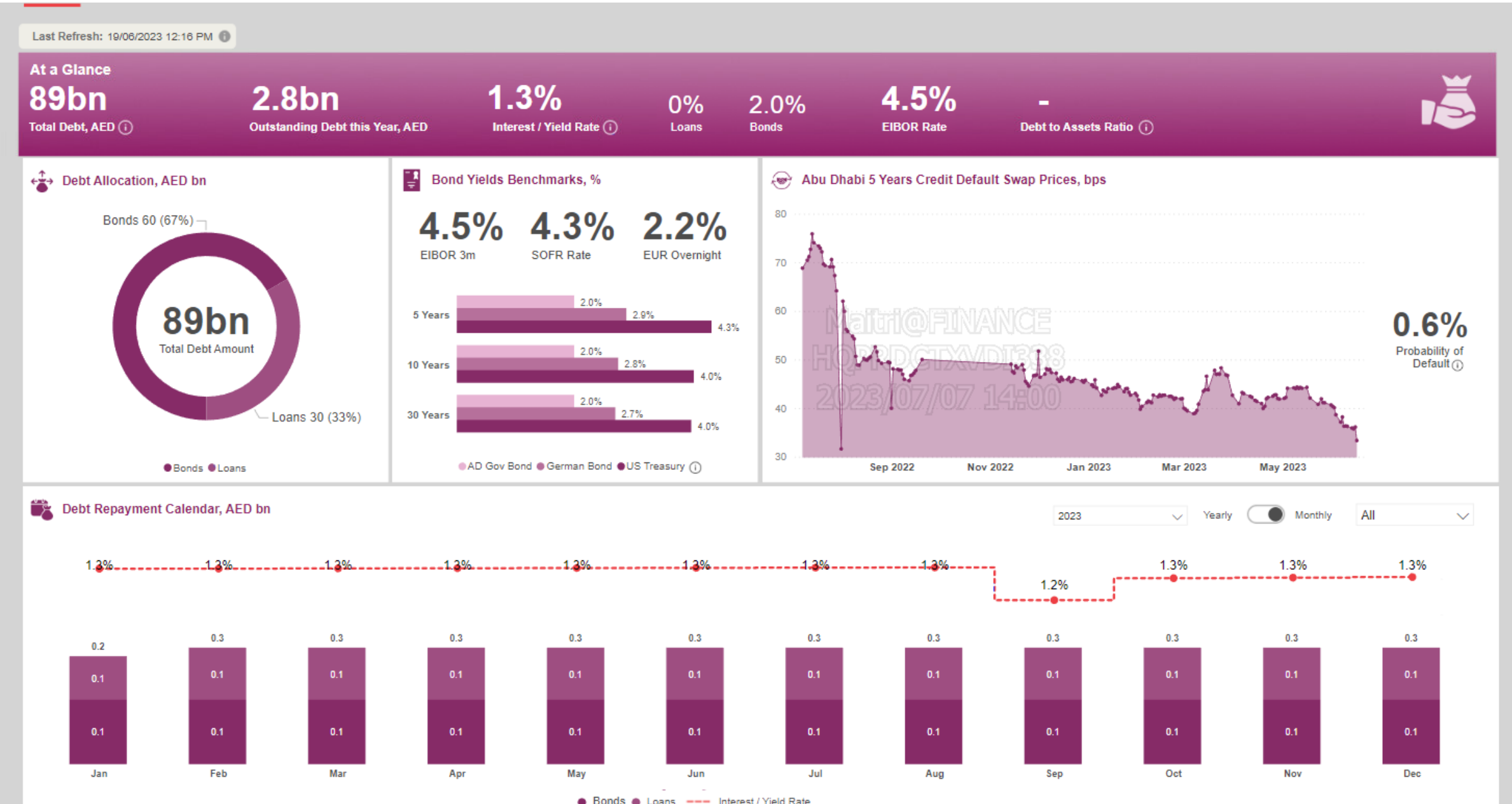
Key Features:

 **Time-Based Ticket Analysis** – Track ticket volume within specific time periods for better workload and performance insights

 **Misrouted & Reopened Tickets** – Visualize trends in misrouted and reopened tickets by month and year

 **Resolution Efficiency** – Monitor average resolution time for tickets with five or more hops, helping identify process inefficiencies

This dashboard empowers support and operations teams to reduce delays, streamline issue resolution, and improve overall service quality.



Power BI Projects Delivered



Power BI Flight Analysis Dashboard – Sentiment & Ticket Performance Insights

At Epicbliss, we developed the **Flight Analysis Dashboard** using **Power BI** to deliver actionable insights into ticket trends, customer sentiment, and operational efficiency.

Key Features:

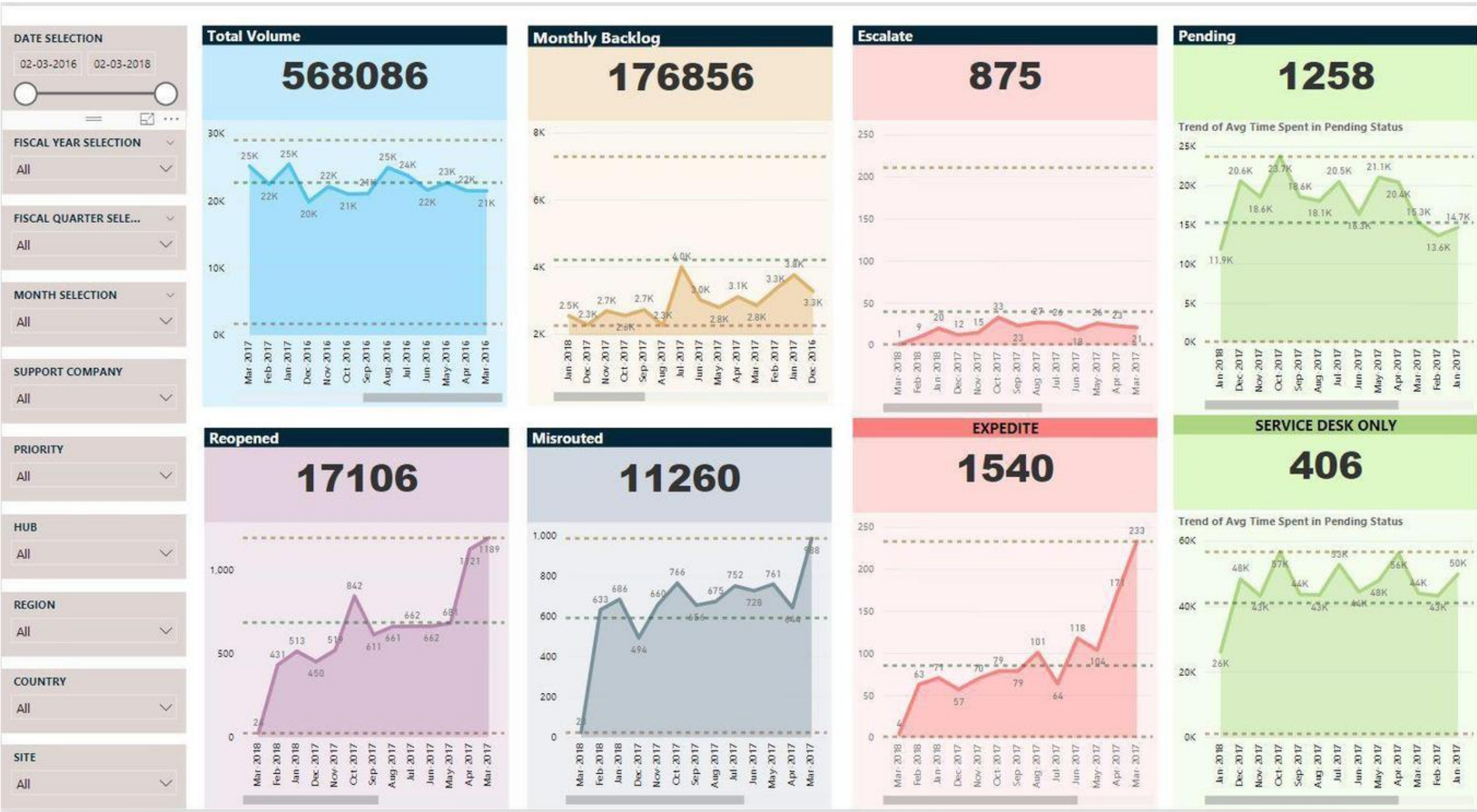
 **Sentiment Analysis** – Integrates with cognitive services to analyze customer sentiment across ticket data

 **Ticket Volume & Backlog** – Displays total ticket volume and monthly backlog with dynamic date range selection

 **Ticket Status Breakdown** – Tracks escalated, pending, expedited, reopened, and misrouted tickets in real-time

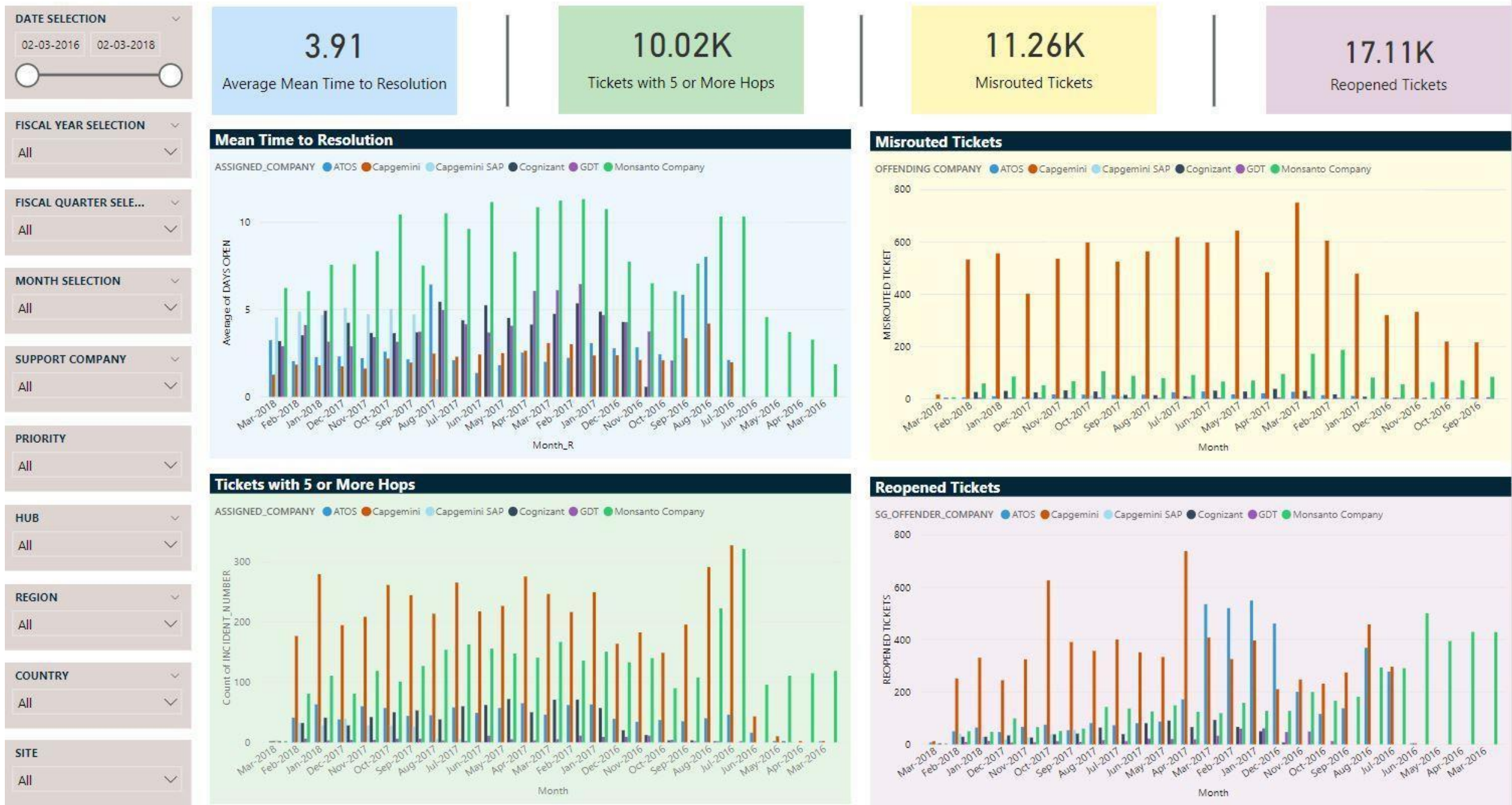
 **Pending Time Trend** – Visualizes the average time spent in pending status to identify process bottlenecks

This dashboard helps support and operations teams improve service delivery, customer satisfaction, and overall response efficiency.



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Power BI Projects Delivered



Power BI Flight Analysis Dashboard – Ticket Routing & Resolution Insights

The **Flight Analysis Dashboard**, developed using **Power BI**, provides detailed visibility into ticket handling efficiency over specific time periods.

✈️ Key Features:

📅 **Time-Based Ticket Filtering** – Analyze ticket activity across custom time ranges

🔄 Misrouted & Reopened Tickets –

Monitor monthly and yearly trends in misrouted and reopened tickets

🕒 **Resolution Efficiency** – Track average resolution time for tickets with five or more hops, identifying delays and inefficiencies in the resolution process

This dashboard enables teams to optimize ticket routing, reduce rework, and improve overall customer support performance.

Power BI Net Assets Dashboard – Financial Visibility at a Glance

The **Net Assets Dashboard**, built using **Power BI**, offers a clear, real-time view of an organization's financial position through visually engaging and intuitive data visualizations.

Key Features:

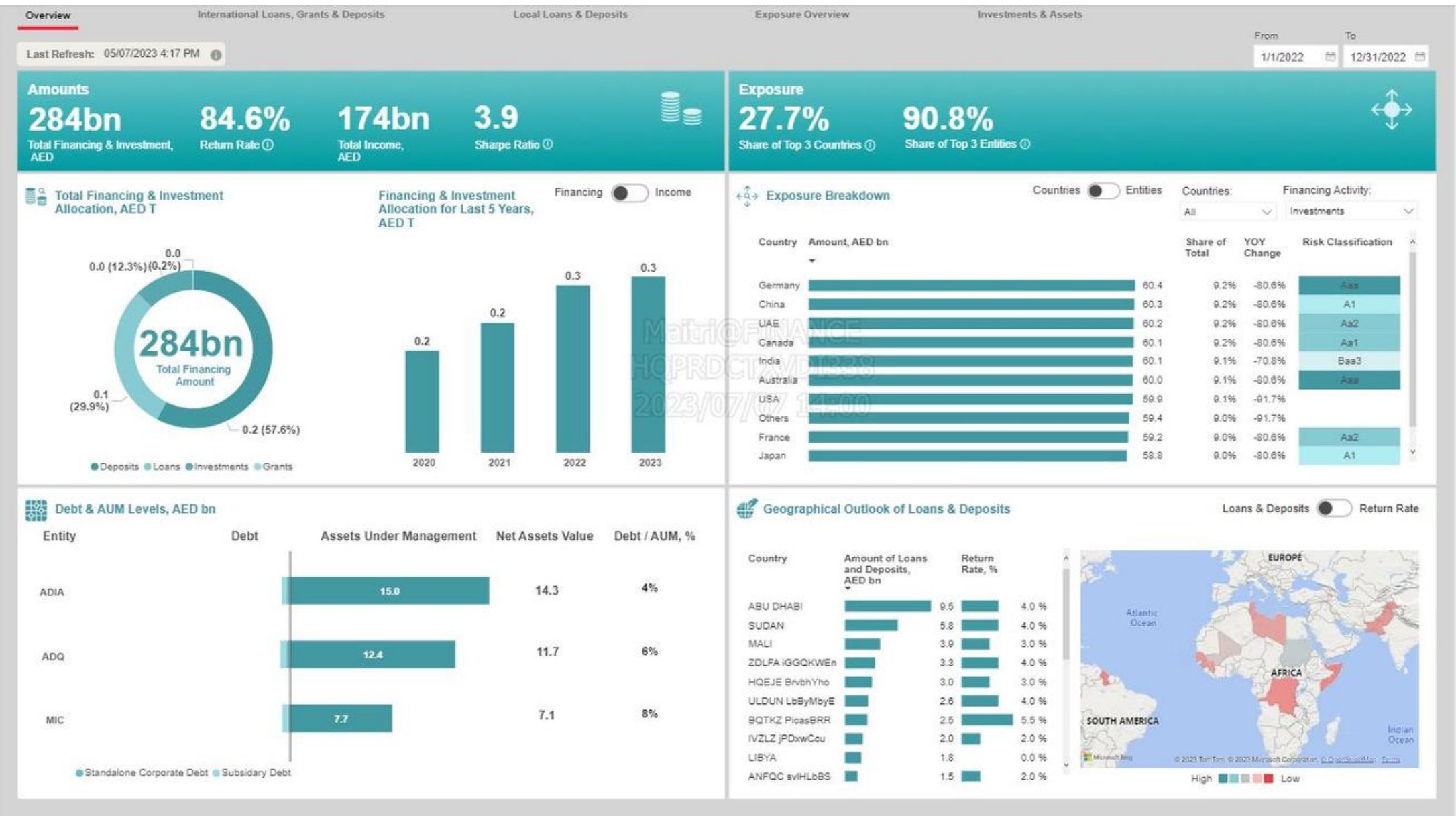
💰 **Total Net Asset Overview** – Displays the current value of net assets, broken down by key components such as investments, loans, and other financial resources

📊 **Interactive Financial Insights** – Enables users to drill down into asset categories and monitor financial trends over time

🕒 **Real-Time Data Updates** – Ensures financial data is always current, supporting agile decision-making

🧠 **Strategic Planning Support** – Equips decision-makers with the insights needed to optimize asset allocation and plan for sustainable growth

This dashboard serves as a critical tool for finance teams and executives seeking to maintain transparency and strengthen financial strategy.



Power BI Leadership Dashboard – Executive-Level Insights for Strategic Decisions

The **Leadership Dashboard**, developed using **Power BI**, offers a high-level view of key organizational metrics and performance indicators essential for executive decision-making.

Key Features:

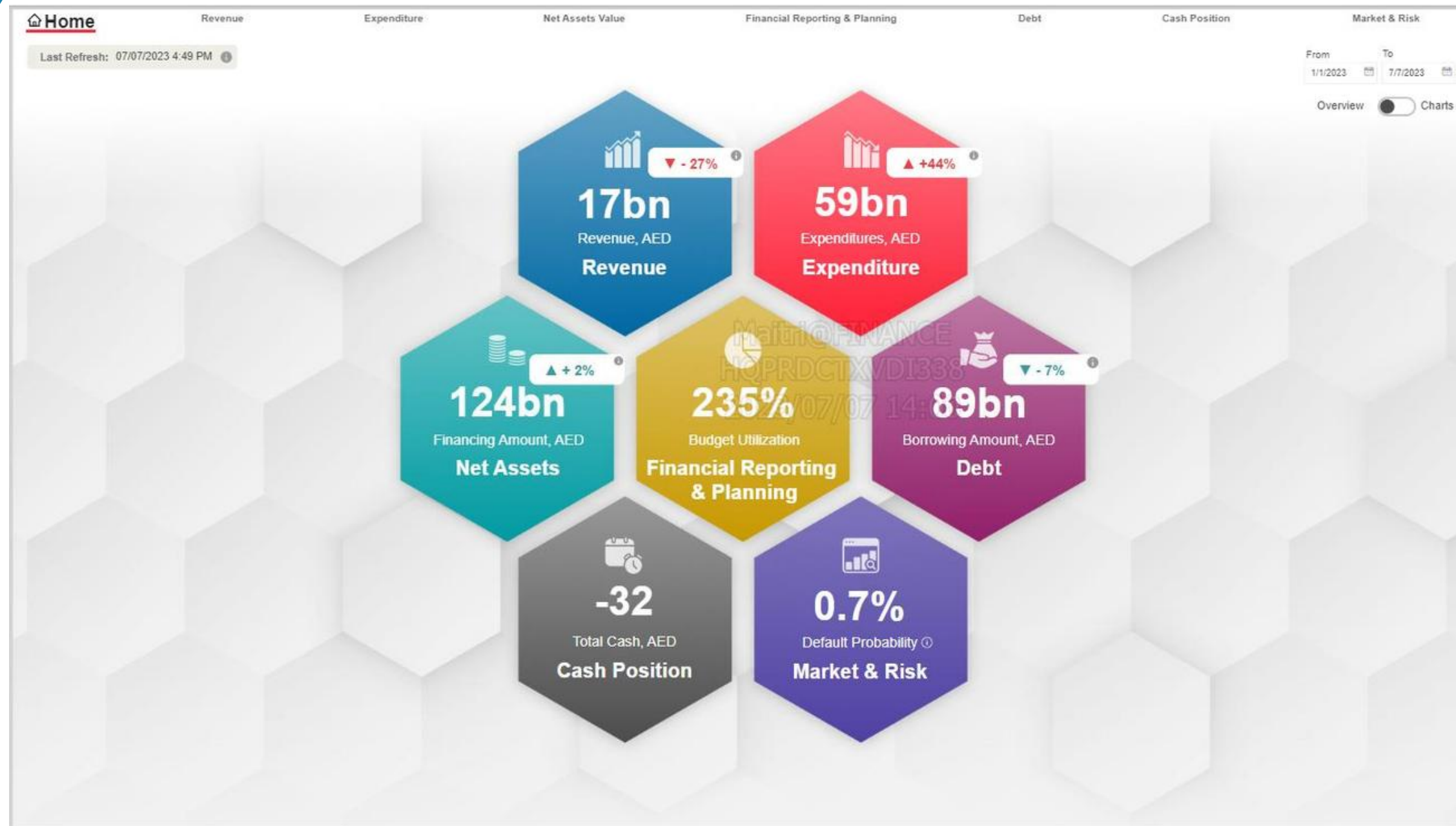
 **Business Health Monitoring** – Tracks critical KPIs to provide a snapshot of organizational performance

 **Data-Driven Leadership** – Empowers leaders with real-time insights across departments and initiatives

 **Strategic Visibility** – Enables proactive planning, risk mitigation, and performance optimization

 **Interactive Views** – Drill-down capability for deeper analysis and department-specific insights

Designed for C-suite and senior leaders, this dashboard ensures quick access to the most impactful data—supporting faster, smarter, and more strategic decisions.

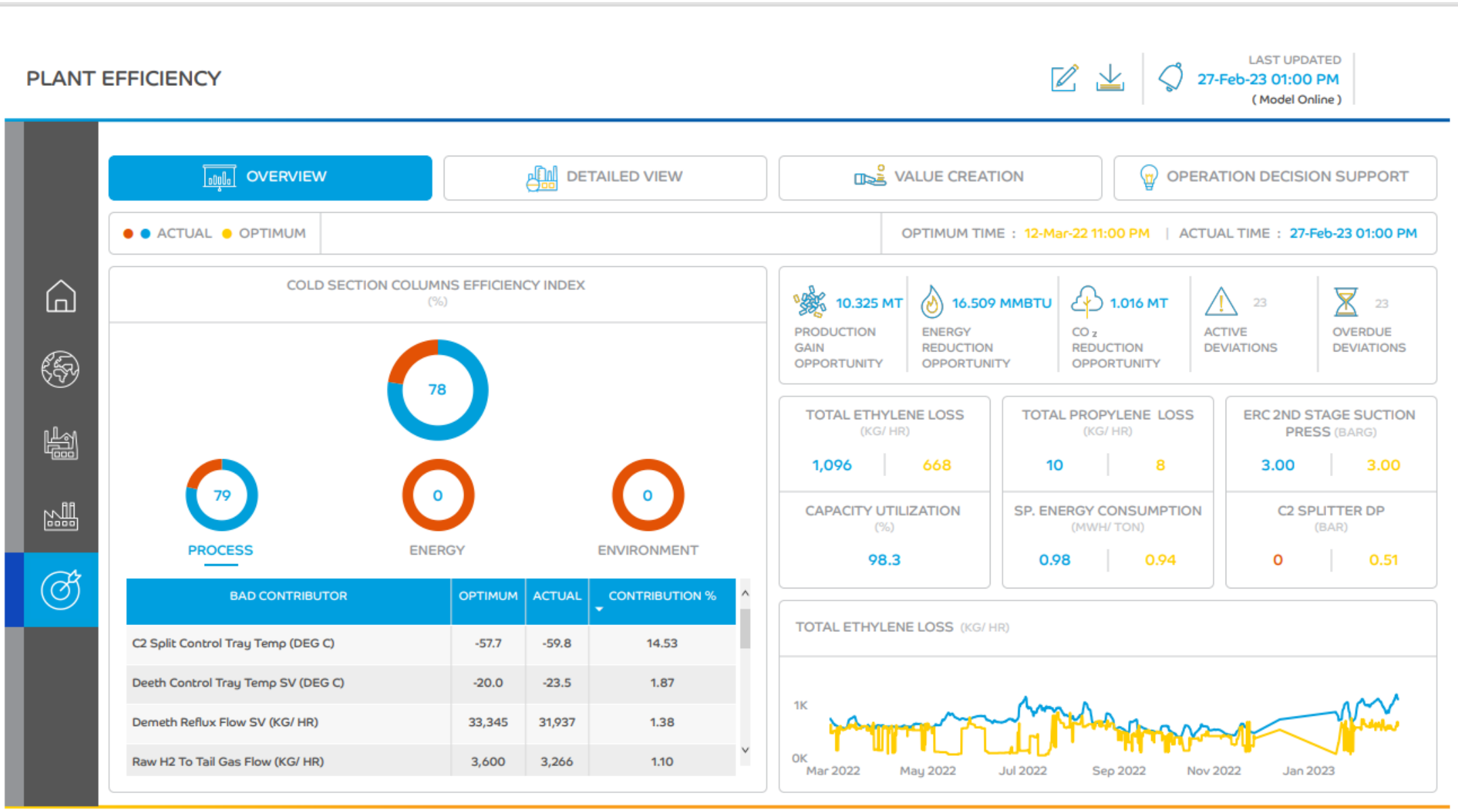


Power BI Plant Efficiency Analysis – Maximize Production & Operational Uptime

The **Plant Efficiency (PE) Dashboard**, built with **Power BI**, delivers a powerful solution for monitoring and optimizing the performance of Ethylene/Propylene production lines.

-  **Key Highlights:**
-  **Real-Time Tracking** – Monitors production metrics, identifying gains/losses in ethylene and propylene output
-  **Loss & Opportunity Analysis** – Detects inefficiencies and pinpoints areas for productivity improvement
-  **Asset Performance Management** – Tracks machinery status, usage trends, and maintenance needs to extend equipment lifespan
-  **Operational Intelligence** – Combines historical and live data for continuous process enhancement

This dashboard is designed to support plant managers, engineers, and decision-makers in making data-backed improvements for a more efficient, reliable, and profitable production process.



Power BI Projects Delivered



Power BI Financial Reporting & Planning Dashboard – Drive Strategic Financial Decisions

The **Financial Reporting and Planning Dashboard** built in **Power BI** empowers finance teams with real-time visibility into key financial metrics, enabling smarter and faster decision-making.

Key Highlights:

 **Comprehensive Financial Overview** – Track revenue, expenses, profitability, and variance in a centralized view

 **Trend Analysis** – Uncover financial patterns over time to guide budget planning and forecasting

 **Advanced Visualizations** – Includes interactive charts, graphs, pie charts, scatter plots, and tabular reports for deeper analysis

 **Strategic Planning Support** – Helps identify cost-saving opportunities and align financial planning with organizational goals

This dashboard is ideal for CFOs, finance teams, and business leaders looking to monitor performance and steer financial strategy with precision.



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Power BI Cash Position Dashboard – Real-Time Liquidity Insights

The **Cash Position Dashboard** in **Power BI** delivers a clear, real-time snapshot of your organization's cash health, helping finance teams manage liquidity with confidence.

Key Highlights:

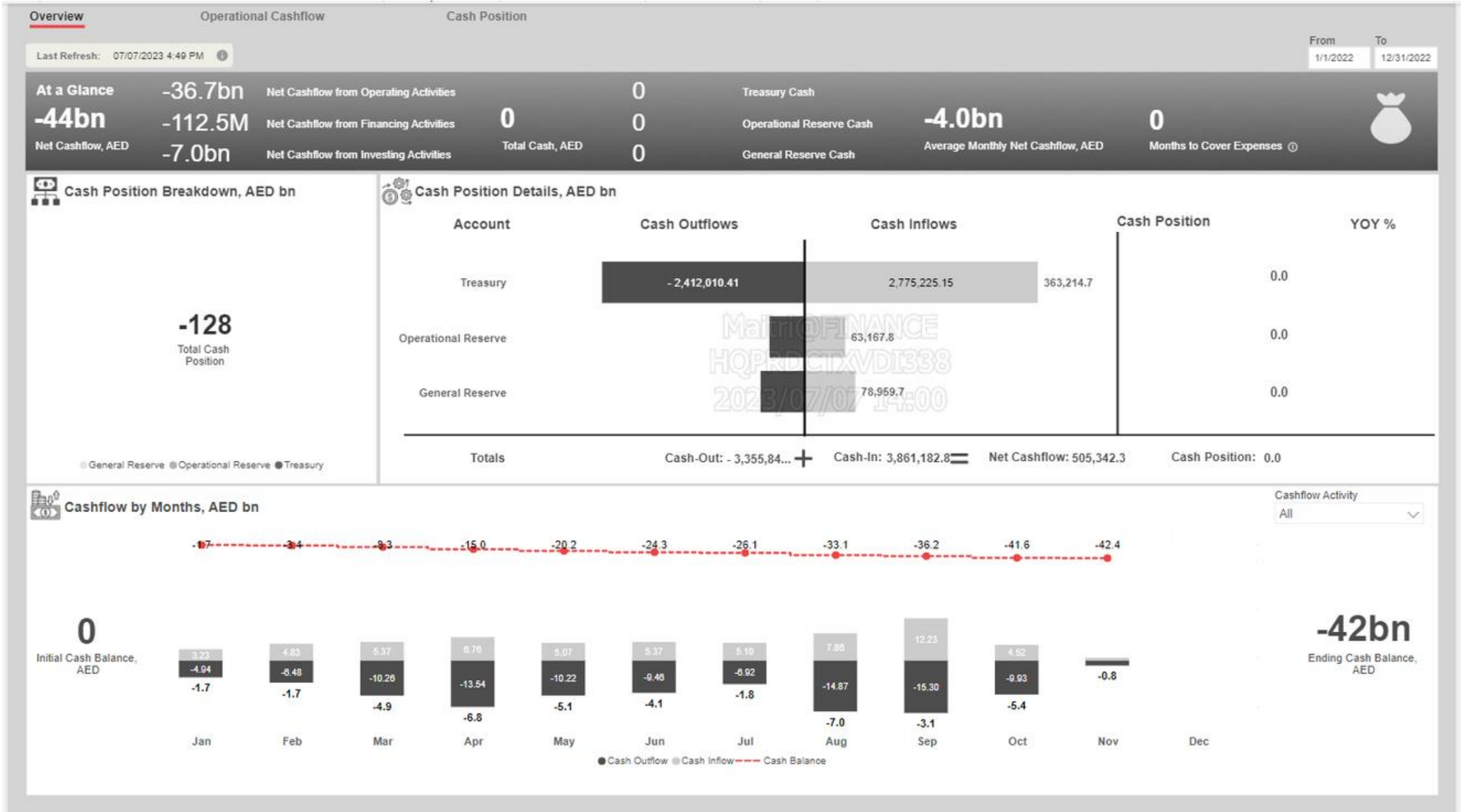
 **Cash Flow Monitoring** – Track daily cash inflows and outflows to stay informed on liquidity trends

 **Balance Overview** – View current cash balances across bank accounts, business units, or regions

 **Forecasting Insights** – Analyze historical data and future projections for informed cash flow planning

 **Actionable Decisions** – Support treasury and finance teams in making timely, data-driven decisions

Ideal for CFOs, treasurers, and finance managers seeking better visibility into short-term and long-term cash availability.



Power BI Projects Delivered



Power BI Employee Utilization Dashboard – Optimize Workforce Efficiency

The **Employee Utilization Dashboard** in **Power BI** offers a clear view of how effectively your workforce is being deployed across projects.

- Key Highlights:**
- Utilization Metrics** – Visualize billable vs. non-billable hours for each employee
- Cost vs. Revenue Analysis** – Compare employee costs against project billables
- Growth Insights** – Assess workforce efficiency and its impact on organizational growth
- Resource Planning** – Identify under or over-utilized resources for better project allocation

An essential tool for HR, finance, and project managers aiming to boost productivity and ROI.



Power BI Projects Delivered



Power BI Expenditure Dashboard – Gain Control Over Your Spending

The **Expenditure Dashboard** built in **Power BI** delivers a clear and interactive view of your organization's financial outflows, empowering better budget management.

Key Highlights:

Expense Analysis – Monitor and categorize spending across departments and projects

Trend Insights – Identify spending patterns over time with intuitive visualizations

Cost Optimization – Pinpoint areas for potential savings and operational efficiency

Dynamic Filters – Drill down by vendor, category, time period, or business unit

Ideal for finance teams seeking transparency, control, and smarter financial planning.



Power BI Revenue Dashboard – Visualize Growth, Drive Strategy

The **Revenue Dashboard** in **Power BI** provides a comprehensive view of your business's financial performance, enabling deeper insights and strategic decision-making.

Key Features:

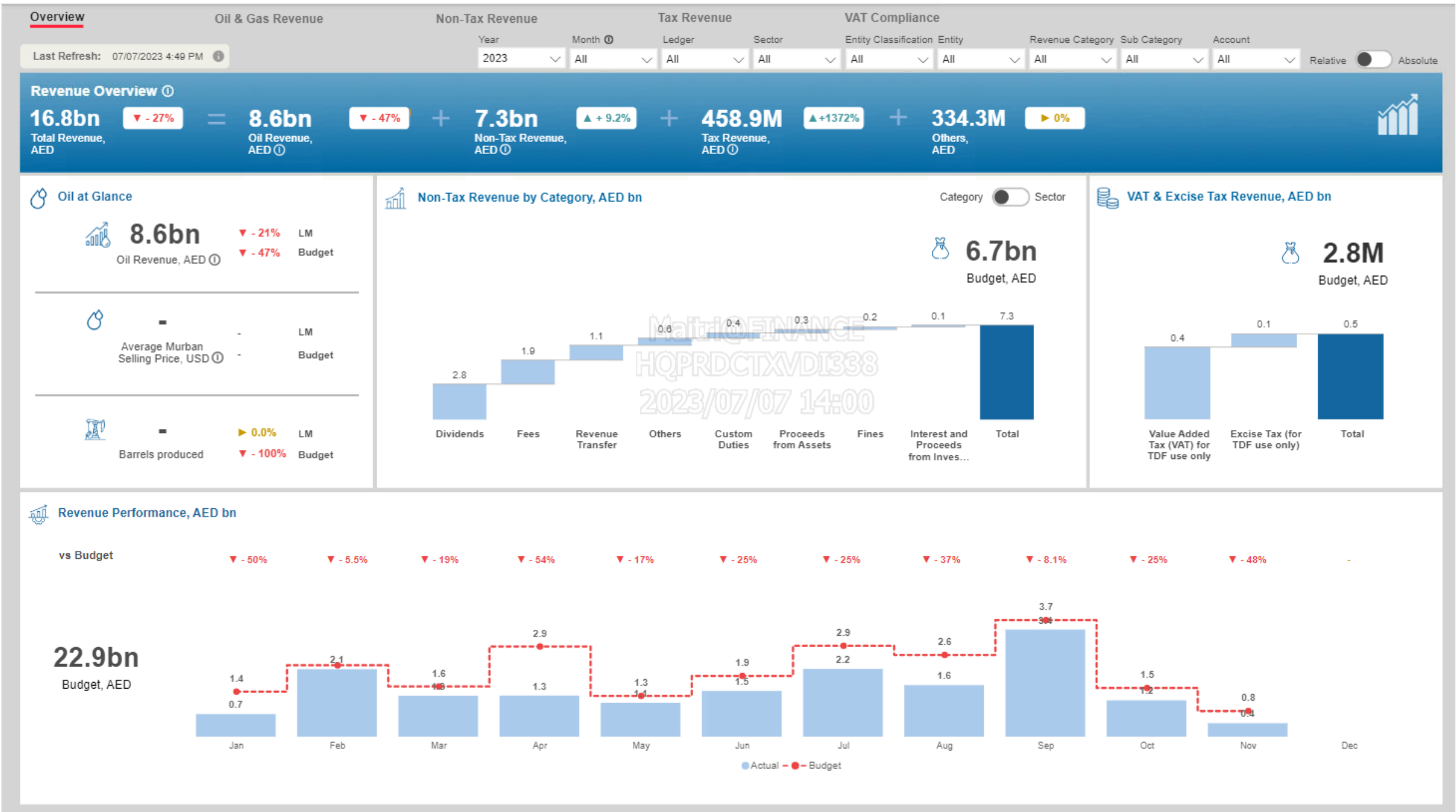
 **Total Revenue & Growth Trends** – Track revenue over time with comparisons against targets

 **Revenue by Sector** – Break down revenue by category, such as Non-Tax, Tax, and Oil & Gas

 **Sector-wise Insights** – Visualize which sectors are driving income and where improvements are needed

 **Time-based Filters** – Analyze performance across customizable time periods

Perfect for executives, finance teams, and stakeholders seeking real-time clarity on revenue drivers.



✈️ Power BI Dashboard for Flight Analysis

This **Flight Analysis Dashboard** in **Power BI** empowers teams with actionable insights into flight operations by analyzing flight types, sources, and coordinators.

🔍 Key Highlights:

- **Flight Categorization** – Analyze flights based on type, source, and assigned coordinators
- **Performance Metrics** – Monitor average flight durations, target completion history, and current status (Pending, In Progress, Under Review)
- **Operational Efficiency** – Identify bottlenecks and performance gaps for better planning and coordination

Ideal for operations, logistics, or aviation teams aiming to enhance workflow transparency and performance tracking.



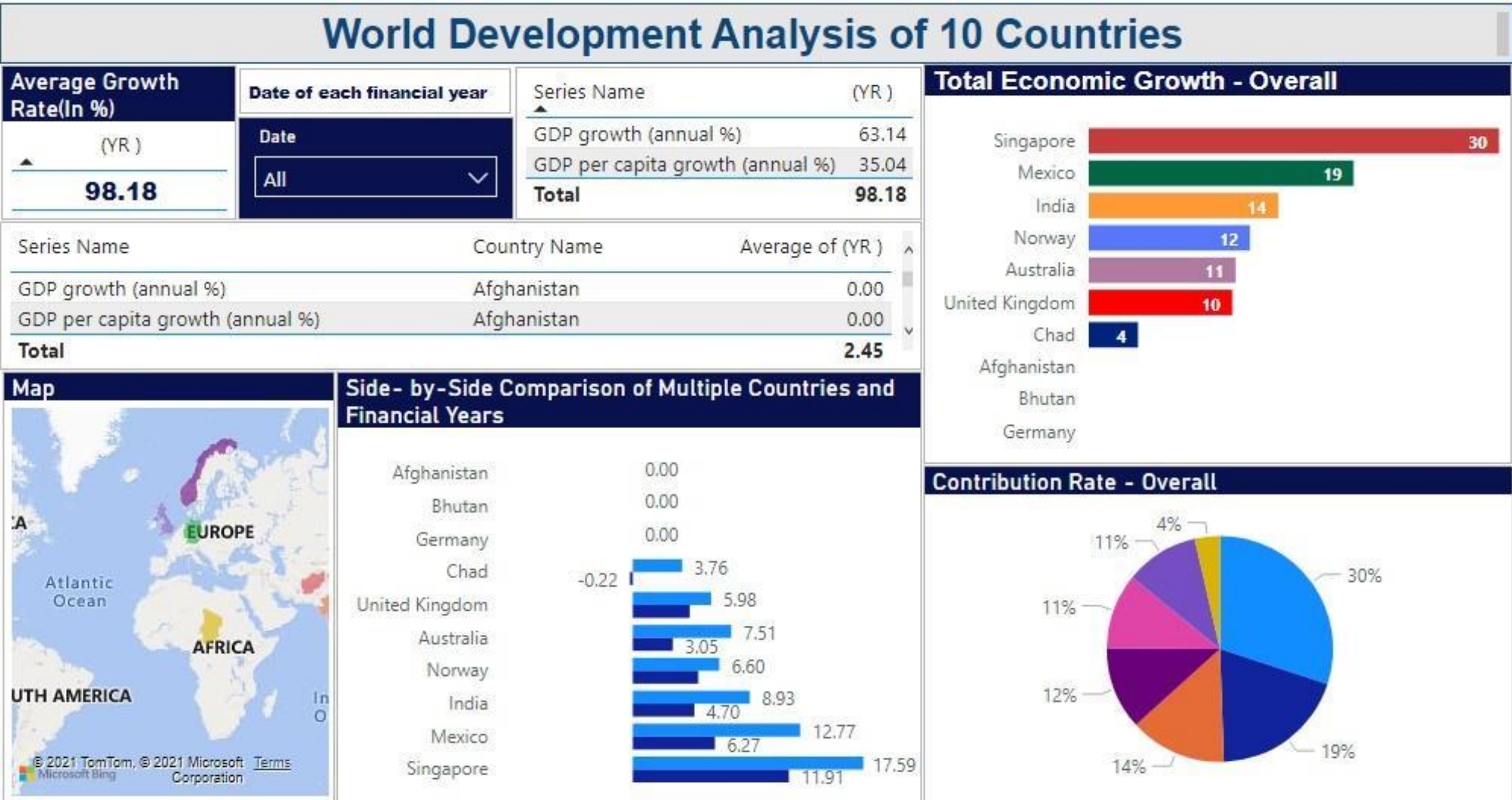
Power BI Dashboard for Economic Health Analysis

This dashboard presents a holistic view of economic growth indicators across 10 developed, developing, and least developed countries, evaluated annually.

Key Features:

- Comprehensive KPIs covering multiple economic factors (GDP, inflation, employment, etc.)
- Interactive filters for country, economic factor, and financial year
- Intuitive visualizations (charts, graphs, and maps) for identifying trends, outliers, and macroeconomic patterns

Perfect for policy analysts, economists, and researchers seeking insights into global economic health.



Power BI Projects Delivered



Power BI Project Management Report

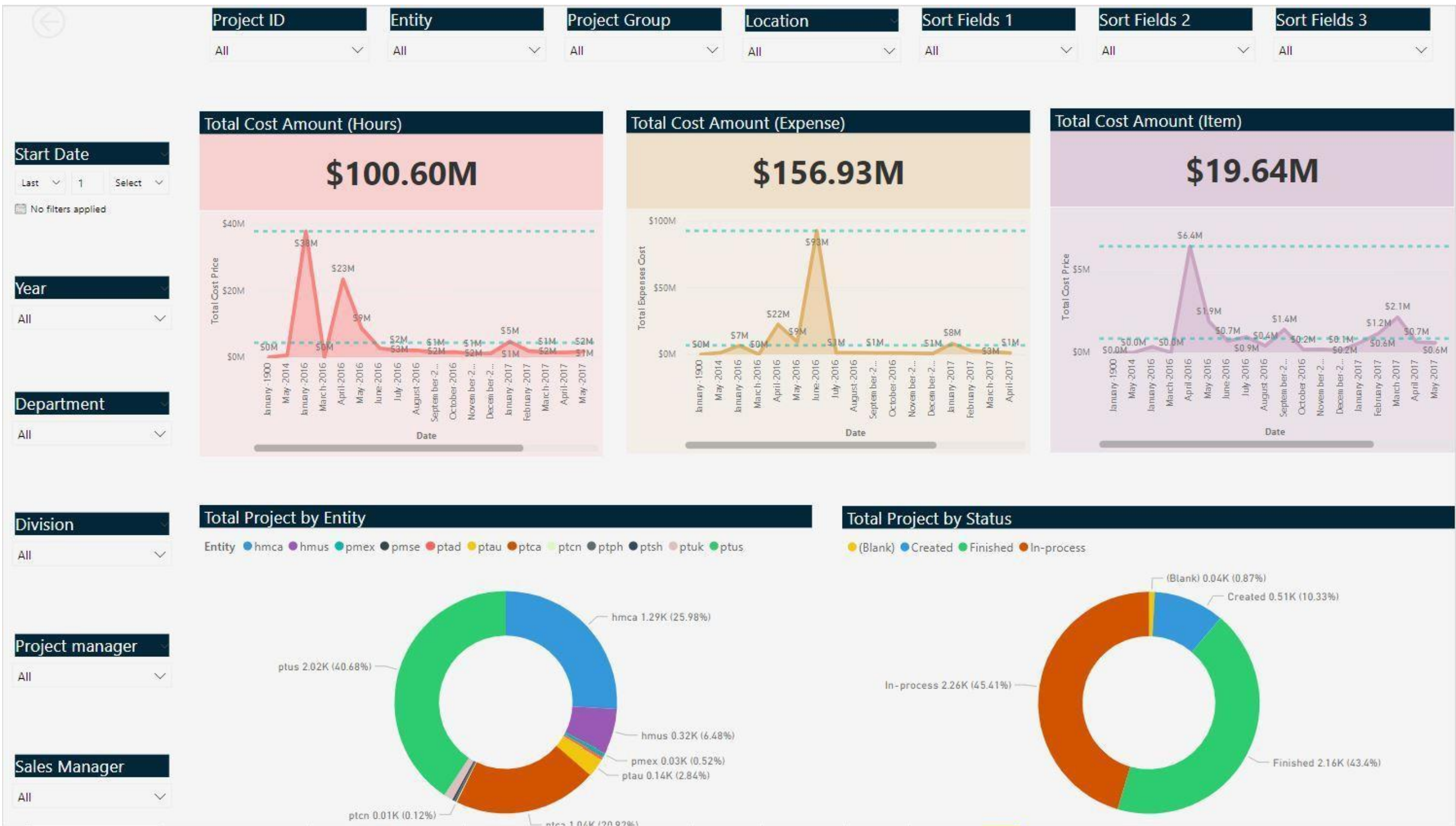
This report provides a comprehensive overview of project performance, cost tracking, and resource utilization.



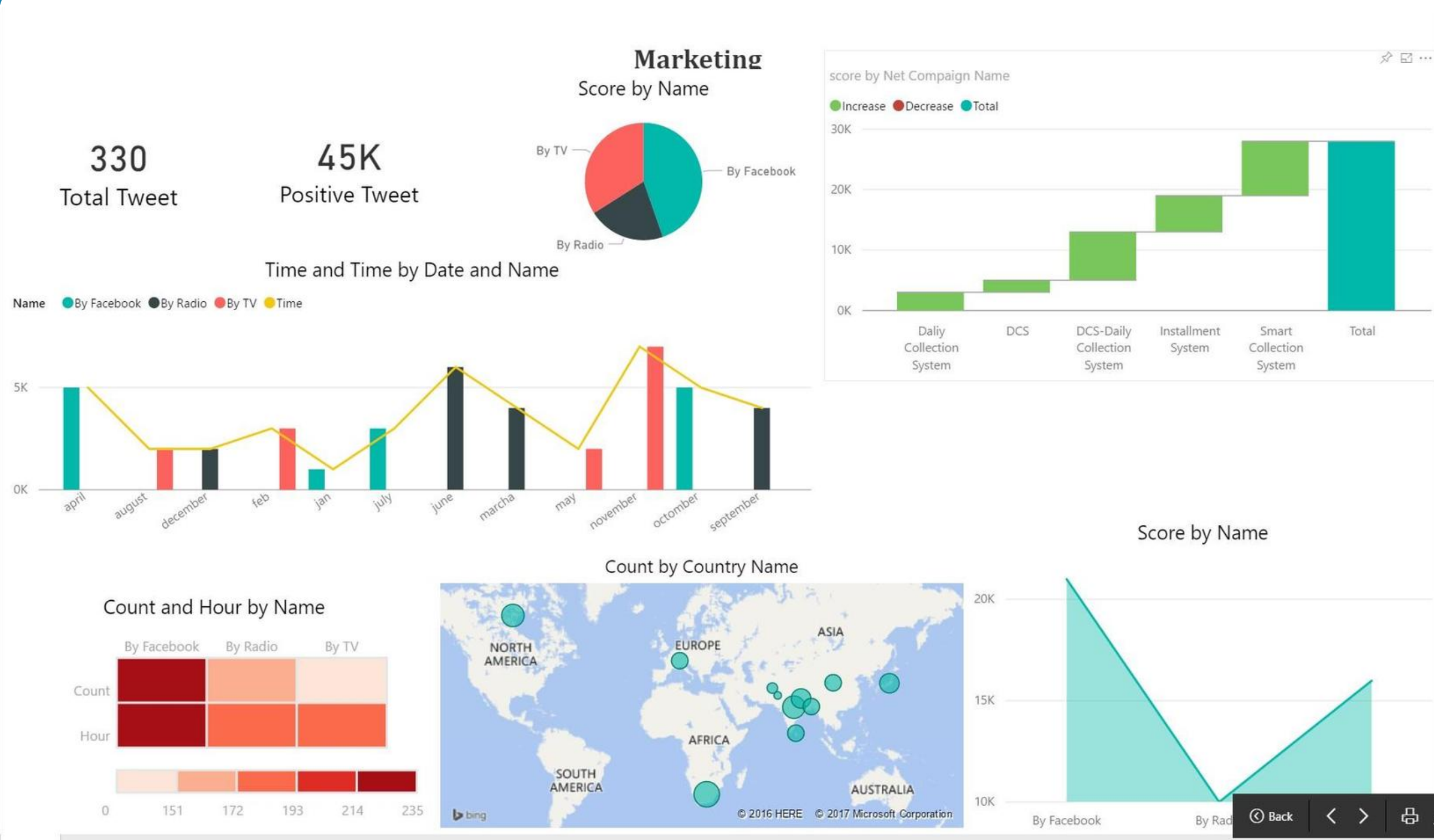
Key Highlights:

- Tracks key project metrics such as **budget vs. actual cost**, timelines, and resource allocation
- Empowers organizations to **optimize project** execution, reduce overspending, and improve delivery efficiency
- Enables proactive decision-making through **real-time data visibility**

Ideal for PMOs, team leads, and stakeholders aiming for data-driven project success.



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Power BI Dashboard for Social Media Marketing

This **Power BI dashboard** is designed to analyze and visualize key metrics from social media marketing activities.

✓ Key Highlights:

- Displays total **tweet count**, along with **categorization by sentiment or nature of tweets**
- Tracks engagement trends **periodically** to understand audience interaction and campaign effectiveness
- Helps marketers make **data-driven decisions** and optimize their digital strategies

An essential tool for marketing teams to monitor brand presence and improve social media impact.

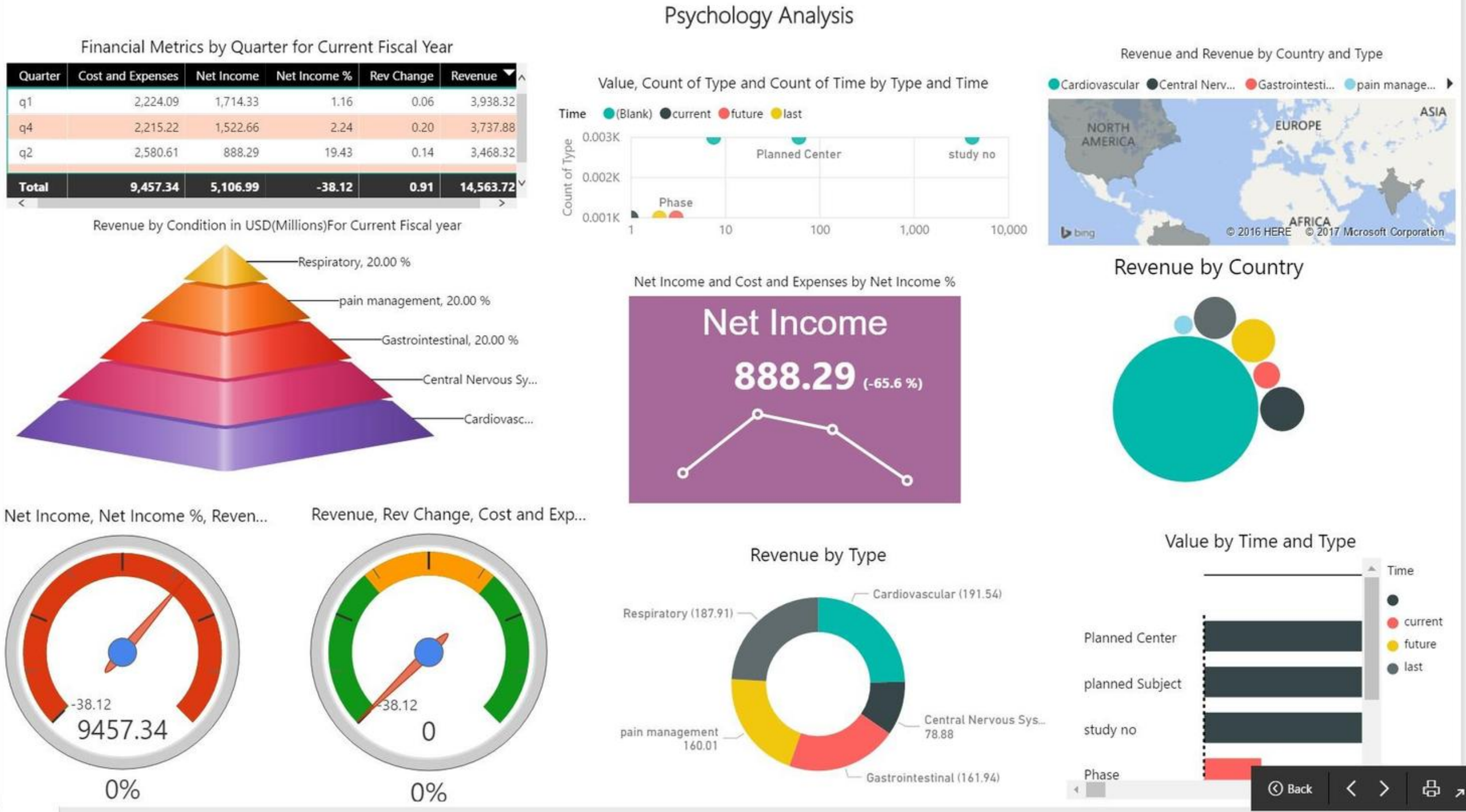
Power BI Dashboard for Psychology Analysis

This Power BI dashboard is developed to provide insights into psychological trends and associated financial metrics.

Key Highlights:

- Analyzes psychology-related data across countries
- Displays financial metrics for the current year
- Highlights revenue generation by country within the psychological services or research domain

A valuable tool for organizations and researchers aiming to understand the financial impact and regional trends in psychology-related initiatives.



Client Testimonials



- Real pleasure consulting with Ravi & Team Epicbliss to set up our company's entire SharePoint Intranet and portal. We will definitely be reaching out to team for future work to be done. - **Rachelle Glaccer (USA)**
- Overall Epicbliss delivered quality work. They have top-notch work ethics and a winning attitude. We recognize and appreciate your dedicated efforts. Thank you. - **Stephen Pean (Canada)**
- A+++. Very easy to work with and professional team Epicbliss - **Archie Patterson (Australia)**
- Ravi and team pack in terabytes of SharePoint and BI wisdom :-)
Are very clear in communication and can provide one-stop solution for everything SharePoint, database, data analytics or BI.
Look forward to working with them in future as well.
- **Marco (Germany)**

Contact Us



IN INDIA (Head Office)

1109-10, Ganesh Glory, Jagatpur Road, Off SG Highway, Near Nirma University,
Ahmedabad, Gujarat – 382481

us USA Office

205, Henly PI, Duluth, GA – 30097

 **Email:** info@epicbliss.tech

 **Teams:** epicbliss.tech

Let's build something extraordinary—reach out to Epicbliss today!